



Customer Satisfaction Survey

Instructions: Please circle the degree with which you agree or disagree with the statement.
 Feel free to leave additional comments below each statement.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1. The representative with whom I spoke was courteous and professional.	1	2	3	4	5
Comments					
2. The representative explained clearly the mail order program.	1	2	3	4	5
Comments					
3. My order arrived when I expected.	1	2	3	4	5
Comments					
4. My order contained the supplies I expected.	1	2	3	4	5
Comments					
5. I am satisfied with the supplies I received.	1	2	3	4	5
Comments					
6. I will continue to order my supplies from Comfort Medical.	1	2	3	4	5
Comments					
7. I would recommend Comfort Medical to my friends and family.	1	2	3	4	5
Comments					
8. I would order other Medicare-covered products from Comfort Medical.	1	2	3	4	5
Comments					

Additional Comments:
