

# Welcome to Comfort Medical



## Thank you for choosing us

We look forward to becoming your trusted partner for your medical supplies. By enrolling with us, you've taken the first step towards a better life with an ostomy. No matter how long you have had your stoma, life after ostomy surgery is a journey. However, you're not traveling this journey by yourself – we are here to help you.

This kit contains a free welcome gift as well as valuable information about Comfort Medical and all the benefits we have to offer.

Kind regards,  
Your Comfort Medical Team

### What you can expect

At Comfort Medical, we are committed to making it as easy as possible to manage life with an ostomy. Here's how:



We provide easy reordering of your ostomy supplies. **We will always call you when it's time for your reorder** so you never have to worry about running out.



We work to **ensure an effortless process**: we help to complete all of your insurance paperwork, we work closely with your doctor, and we deliver your medical supplies directly to your door - free of charge.



We **assess your personal needs** to make sure that you receive the ostomy supplies with the right fit for your body. We offer products that are of high quality and also those with the latest technology.



We have **free, direct-to-your-door** home delivery. We get your products to you within 7-10 days from order placement in discreet, unmarked packages for your privacy.



We offer **superior customer service**, with communication through email, phone, or regular mail to ensure you always have peace of mind.